

# TAILORED EYES

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## **Informed Consent for Telemedicine or Virtual Services**

### **Introduction**

Telemedicine involves using electronic communications such as phone, tablet, or computer to enable health care providers to share and exchange medical information with a patient remotely to improve access to patient care. The information may be used for diagnosis, therapy, follow-up and/or education, and may include any of the following: patient medical records, medical images, live two-way audio and video, output data from medical devices, and sound and video files among other things.

The electronic systems used will attempt to incorporate security protocols to protect the confidentiality of patient identification and imaging data and will include measures to safeguard the data and to ensure its integrity against corruption.

### **Expected Benefits of Telemedicine:**

- Improved access to medical care by enabling a patient to remain in his/her location and discuss the medical case with the healthcare provider
- Limiting the spread of COVID-19 and other communicable diseases
- Ability to obtain consultation from a distant medical specialist without traveling
- Conservation of personal protective equipment (PPE) such as gloves and masks to reduce shortages for healthcare providers
- Allow medical evaluation and management for patients who are unable to travel

### **Possible Risks:**

As with any medical procedure, there are risks associated with the use of telemedicine. These risks include, but may not be limited to:

- Information transmitted may not be sufficient to allow for appropriate medical decision making by the health care provider. For instance, certain parameters of the eye examination cannot be tested remotely, such as eye pressure. In addition, there may be poor resolution of images. This may cause a delay in medical evaluation and treatment.
- Security protocols could fail, causing a breach of privacy of personal medical information.
- A lack of access to complete medical records may result in adverse drug interactions or allergic reactions or other medical errors.

## **PATIENT'S ACCEPTANCE OF RISKS**

By verbally accepting the risks and agreeing to participate in a telehealth or virtual health visit you are stating that you understand:

The laws that protect privacy and the confidentiality of medical information also apply to telemedicine, and that no information obtained in the use of telemedicine will be disclosed to researchers or other entities without your consent.

You have the right to withhold or withdraw your consent to the use of telemedicine in the course of your care at any time, without affecting your right to future care or treatment.

You have the right to inspect all information obtained and recorded in the course of a telemedicine interaction and may receive copies of this information for a reasonable fee.

Telemedicine may involve electronic communication of your personal medical information to other medical practitioners located elsewhere, including out of state.

You understand that no results from the use of telemedicine can be guaranteed or assured.

## **Informed Consent**

If you are unable to access or read this consent, it will be read to you at the start of the telehealth visit and you will be asked to provide a verbal consent (for your convenience). Providing a verbal consent implies that you understand and agree to the terms of this consent including that you have read this consent or someone has read it to you, all of your questions have been answered, and you have been offered a copy of this informed consent document.

You agree to hereby authorize Steven Kane, MD to use telemedicine in the course of your diagnosis and treatment.